

Privacy Policy

Effective Date: August 4th, 2022

OUR COMMITMENT TO PRIVACY

The joinloopgolf.co website and LoopGolf mobile app is developed and maintained by Dormie Inc. (hereinafter “LoopGolf,” “we,” or “us”).

When you use our mobile app or visit our website, official social media sites, or other online properties, collectively “Services,” LoopGolf may collect and use certain information about you. This Privacy Policy explains how we may collect and use your information, particularly your personal information, and the choices you can make about what information you share.

This Privacy Policy applies to all Services offered by LoopGolf to U.S. consumers, except where a product or service has a separate privacy notice that does not incorporate this Privacy Policy. Certain individuals also may be provided with additional privacy notices as described below:

- **LoopGolf Customers** – When you sign up for an account with LoopGolf, we may collect and use your information on behalf of our issuing bank (LoopGolf’s “Bank Partner”) to facilitate the provision of banking services pursuant to the Bank of George Privacy Notice as applicable. Federal law requires our Bank Partner to provide notice to certain consumers to explain what personal information they collect, how they share it, and how consumers may limit our Bank Partner’s sharing of the information. The privacy practices of our Bank Partner are subject to their privacy notice, which we strongly suggest you review. LoopGolf is not responsible for our Bank Partner’s information practices or privacy notices.

UPDATES TO OUR PRIVACY POLICY

We ask that you read this Privacy Policy from time to time. LoopGolf may modify this Privacy Policy at any time in its sole discretion without notice. All changes are effective immediately upon posting. Your continued use of the Services after changes are posted constitutes your acknowledgement and acceptance of these changes. For reference, the effective date of this policy is posted at the top of this page.

INFORMATION WE COLLECT

INFORMATION YOU PROVIDE TO US

LoopGolf collects information about you when you interact with our Services including information that you voluntarily provide when you create an account, log into the Services from one or more of your devices, use our mobile app, sign up for our newsletter and/or updates, complete a web form, add or update your account information, apply for a job at LoopGolf, or otherwise correspond with us regarding the Services. When you use our Services, we also collect information about one or more devices associated with you that you use to access the Services, such as a computer, mobile phone, or tablet. Personal information that we collect may depend on how you use the Services. Information that we collect may include:

- Identifiers such as name, email address, phone number, date of birth, physical address;
- Profile information such as username, password, and user settings;

- Usage information such as information about how you use our Services;
- Information you provide through customer service interactions and that you provide about your experience with LoopGolf, including responses to surveys offered by the Company;
- If you provide us feedback or contact us via email, we collect your name and email address, as well as any other content included in the email, in order to send you a reply;
- Marketing preferences, such as your subscriptions to our newsletters;
- In addition to the above, we may need to verify your identity in order for you to use some aspects of the Services. If requested for compliance reasons, providing this information is mandatory to use our Service. For purposes of verification, we use a secure third-party identity verification provider to verify the following personal information from you:
 - o Valid government issued identification such as a passport or driver's license;
 - o Other identification documents as deemed appropriate;
 - o Tax-related information such as a social security number ("SSN"); and/or
 - o Any other information as may be required to verify your identity in accordance with applicable laws and regulations;
- We may also collect information at other points in our Services where it is clear we are collecting such information; and/or
- Other information you choose to provide, such as through our "Contact Us" feature, emails or other communications (such as with customer service), referrals, on social media pages, or in registrations and sign-up forms.

INFORMATION COLLECTED VIA TECHNOLOGY

Information We Automatically Collect

We automatically collect information about the devices you use to interact with our Services, including your device identifier, web browser type and version, IP address, and browsing information collected through cookies and beacons. We also automatically collect information about how you use the Services, such as what you have searched for and viewed on the Services. The information automatically collected will be associated with any personal information you have provided.

Cookies

Like many companies, we use "cookies" on some of our Services. Cookies are pieces of code placed on your devices when you visit certain websites. We use cookies to tell us, for example, whether you have visited us before or if you are a new visitor, and to help us identify features of the Services in which you may have the greatest interest. Cookies may enhance your online experience by saving your preferences while you are visiting a particular website.

Most web browsers will tell you how to stop accepting new cookies, how to be notified when you receive a new cookie, and how to disable existing cookies. Please note, however, that without cookies you may not be able to take full advantage of the features and functionality of the Services.

Web Beacons

Certain pages on our website contain “web beacons” (also known as Internet tags, pixel tags, and clear GIFs). These web beacons allow third parties to obtain information, such as the IP address of the computer that downloaded the page on which the beacon appears; the URL of the page on which the beacon appears; the time the page containing the beacon was viewed; the type of browser used to view the page; and the information in cookies set by the third party. You cannot decline web beacons; however, if you turn off cookies the web beacon will simply detect an anonymous visit. In addition, we use pixel tags in our HTML-based emails to let us know which emails have been opened by the recipients. This allows us to gauge the effectiveness of certain communications and the effectiveness of our marketing campaigns.

IP Addresses

An IP address is a unique identifier that certain electronic devices use to identify and communicate with each other on the Internet. When you visit our website, we view the IP address of the device you use to connect to the Internet. We then use this information to determine the general physical location of the device and understand the general locations of our website visitors. We also use this information to enhance our Services.

Collection of Data in Connection with Advertising

We may use third parties to serve ads on the Services. In connection with the delivery of advertising, certain third parties may automatically collect information about your use of our Services using cookies, web beacons, or other technologies. Information collected may be used, among other things, to deliver advertising targeted to your interests and to better understand the usage and visitation of our Services and the other websites tracked by these third parties. This policy does not apply to, and we are not responsible for, cookies or web beacons in third party ads, and we encourage you to check the privacy policies of advertisers and/or ad services to learn about their use of cookies and other technologies. We also allow certain third-party advertising partners to place tracking technology such as cookies and web beacons on our Services. This technology allows these advertising partners to receive information about your activities on our Services, which is then associated with your browser or device. These companies may use this data to serve you more relevant ads as you browse the internet.

Mobile Services

We may also collect information from your mobile device if you have downloaded our mobile app. Examples of information that may be collected include. In addition, in the event our mobile app crashes on your mobile device, we will receive information about your mobile device model software version and device carrier, that allows us to identify and fix bugs and otherwise improve the performance of our mobile app.

Location Information

If you have enabled location services on your phone, tablet, or other mobile device, we may collect your geolocation information.

Information Collected from Other Sources

We may also collect information about you from third parties, such as marketing partners, identity verification services, anti-fraud services, and other service providers. We may also supplement the

information we have about you with information received from other sources such as commercially available sources (e.g., data brokers and public databases). The information we receive may include demographic data such as age, gender, and income level, your interests and purchase data and other information that is necessary or useful to assist our marketing efforts or for user verification, authentication, fraud detection or to comply with regulatory requirements. The collection, use and disclosure of information to third parties is governed by the privacy policies listed on the website where the information was submitted by the user. Third parties may send their own cookies and web beacons to you, and may collect information and use it in a way inconsistent with this Privacy Policy. Please carefully review these third-party privacy policies to understand how your information may be collected, used and disclosed by these third parties.

HOW WE USE THE INFORMATION WE COLLECT ABOUT YOU

We may use your information for the following purposes:

TO COMMUNICATE WITH YOU

- To provide you with customer support;
- To communicate with you about our products and services, including promotions and offers; or
- To send you further notices, financial news notifications, promotions, solicitations, brochures, or other marketing materials regarding our Services, our products, and the services of our businesses, affiliates, business partners or authorized dealers.

TO MANAGE AND IMPROVE OUR BUSINESS OPERATIONS

- To tailor specific promotions according to your preferences;
- To provide you with access to the Services;
- To serve the functions of the Services;
- To verify your identity and eligibility for a requested service;
- To manage everyday business needs, such as administering and improving the Services;
- To personalize the Services, including advertisements, content or features we and/or our third-party partners think will be of interest to you;
- To analyze the performance and functioning of the Services;
- To analyze how you use the Services and to perform other market research;
- For internal operations, including troubleshooting, testing, and analytics; and
- To assist us in developing new products and improving our Services.

TO ENSURE A SECURE ONLINE ENVIRONMENT AND COMPLY WITH LEGAL OBLIGATIONS

- To protect against and detect fraud, abuse, or other unlawful activity;
- To enforce our Terms and Conditions, other corporate policies, and industry standards; and
- To comply with all applicable laws and reporting obligations.

INFORMATION WE SHARE

We share your information with third-party service providers who perform services and functions on our behalf including but not limited to, banking and transaction support services, providing marketing assistance, sending direct mail, email, or surveys, website or database hosting companies, and email service providers, and analytics companies.. These third parties are not authorized by us to use or disclose the information, except as necessary to perform services on our behalf or comply with legal requirements.

In addition, we will disclose information about you:

- If we are required to do so by law or legal process;
- To law enforcement authorities or other government officials, as necessary;
- When we believe disclosure is necessary or appropriate to prevent physical harm or financial loss or in connection with an investigation or suspected or actual illegal activity;
- If necessary to protect the vital interests of a person;
- To enforce our [Terms and Conditions](#);
- To protect our property, services, and legal rights;
- To prevent fraud against Loop Golf, our affiliates, business partners, or authorized dealers;
- To support auditing, compliance, and corporate governance functions; r
- With other organizations that are owned by, controlled by, or under common control with us, which may use the Personal Information for the purposes described in this policy; or
- As otherwise instructed by you.

THIRD-PARTY ANALYTICS SERVICES

We use Google Analytics, to help analyze how users use our services. Google Analytics uses cookies to collect information such as how often users visit our Services, the pages they visit, and what other sites they used prior to coming to our Services. In addition to reporting usage statistics, Google Analytics can also be used, together with some of the third party advertising cookies described below, to help show more relevant ads on Google properties (like Google Search) and across the web. For more information on Google Analytics, visit [Google's Privacy and Terms](#).

DO NOT TRACK

Some web browsers incorporate a Do Not Track ("DNT") feature that signals to the websites that you visit that you do not want to have your online activity tracked. At this time, our Services do not respond to DNT signals. Other third party websites may keep track of your browsing activities when they provide you with content, which enables them to customize what they present to you on their websites.

BUSINESS STRUCTURE CHANGES

We reserve the right to disclose and transfer all information related to our Services, including personal data:

- To a subsequent owner, co-owner, or operator of one or more of the Services; or
- In connection with a corporate merger, consolidation, or restructuring, the sale of substantially all of our ownership interests and/or assets, or other corporate change, including, without limitation, during the course of any due diligence process.

COMMUNICATIONS AND OPT-OUT

By establishing an account or registering to receive our newsletter, you may consent to receive periodic commercial/promotional email communications from us. If you would like to update your contact information or preferences, have your information removed from our mailing lists, or no longer receive marketing e-mails you may do so by:

- Adjusting the settings in an account you created through the Services; or
- Unsubscribing via the links contained in emails from us.

CHILDREN'S PRIVACY.

The Services are intended for adult use only and are not directed towards children, minors, or anyone under the age of 18. If you are under the age of 13, you are not authorized to provide us with any personally identifying information. If the parent or guardian of a child under 13 believes that the child has provided us with any personally identifying information, the parent or guardian of that child should contact our us at the address below and ask to have this personally identifying information deleted from our files.

LINKS TO OTHER WEBSITES

Our Services may provide links to other websites for your convenience and information. These websites may operate independently from our Services. Linked websites may have their own privacy notices or policies, which we strongly suggest you review if you visit any linked websites. To the extent any linked websites you visit are not part of this website, we are not responsible for their content, any use of the websites, or the privacy practices of any of those websites.

NOTICE TO CALIFORNIA RESIDENTS

Your California Privacy Rights. California Civil Code Section 1798.83 permits California residents who have provided personally identifiable information to us or our third-party advertisers and marketing partners, if any, to request certain information regarding our disclosure of personally identifiable information to third parties for their own direct marketing purposes. Requests should be submitted via email to support@joinloopgolf.co and should include CALIFORNIA PRIVACY RIGHTS in the subject line.

Please be aware that not all information sharing is covered by the requirements of Section 1798.83 and only information on covered sharing will be included in our response. This request may be made no more than once per calendar year.

HOW TO CONTACT US

If you have any questions or comments about this Privacy Policy, please contact: support@joinloopgolf.co.